

Software Maintenance, Tech Support and Subscription Services

Software	License Type	Period of Performance Expiration	Publisher	POC
4D Client & Server	Maint & Tech Support	8/17/00	Acius, Inc	ODIN Help Desk
Access	Maintenance	12/31/1999	Microsoft	ODIN Help Desk
Acrobat Suite	Maintenance	10/31/00	Adobe	ODIN Help Desk
Teloquent Agent Workstation	Maintenance	4/30/00	AT&T	ODIN Help Desk
Apple Support Professional	Tech Support	12/7/00		tech supt
APT Workbench	Maintenance	9/30/00	Sybase/IBM	ODIN Help Desk
Auto Secure PCM	Tech Support	3/31/00	Platinum Technology	tech supt
Back Office	Maintenance	Expired 3/31/99	Microsoft	ODIN Help Desk
Basis Client	Maintenance	9/30/00	Information	ODIN Help Desk
Canvas	Maintenance	11/24/00	Deneba	ODIN Help Desk
Chameleon	Maintenance	12/23/00	NetManage	ODIN Help Desk
Clarinews	Subscription	8/31/00	Clarinet	
Command Anti-virus	Maintenance	8/31/00	Command	ODIN Help Desk
Computer Select	Tech Support	6/30/00	Information Access Company	tech supt
Conveyant Systems Inc	Maintenance	4/30/00	Bell Atlantic	ODIN Help Desk
DAVE	Maintenance	6/25/00	Thursby Software Systems	ODIN Help Desk
DCE/Snare	Maintenance	11/27/00	Transarc	IR&MS Help Desk
Eudora	Maintenance	4/1/00	Qualcomm	ODIN Help Desk
Express meter	Maintenance	7/31/00	WRQ	ODIN Help Desk
F-Secure Client	Maintenance	12/31/00	Data Fellows	ODIN Help Desk
Fast Track	Maintenance	7/15/00	AEC S/W	ODIN Help Desk
Fax Sr	Maintenance	11/9/00	Omtool	ODIN Help Desk
Filemaker Pro	Maintenance	4/25/01	Claris	ODIN Help Desk
Filemaker Tech Support	Tech Support	6/9/00	Claris	tech supt
FireWall Internet	Maintenance	5/31/00	Solstice	IR&MS Help Desk
Ghost	Maintenance	7/22/00	Symantec	ODIN Help Desk
Help Desk Institute	Subscription	6/30/00	Help Desk Institute	tech supt
Illustrator	Maintenance	10/31/00	Adobe	ODIN Help Desk
Impromptu	Maintenance	9/30/00	Cognos(8 for Code W)	ODIN Help Desk
Informed Filler	Maintenance	2/23/00	Shana	ODIN Help Desk
Ingress	Maint & Tech Support	3/21/00	Compuer Associates	IR&MS Help Desk
Innoculate	Maintenance	4/8/01	Comteq Federal	ODIN Help Desk
Key Access	Maintenance	3/21/00	Sasafrass	ODIN Help Desk
Key Server	Maintenance	3/21/00	Sasafrass	ODIN Help Desk
Legato Networker	Maint & Tech Support	11/12/00	Legato	tech supt
Mac O/S	Maintenance	Expires		
Meeting Maker XP	Maintenance	10/31/1999	Apple	ODIN Help Desk
MS Office	Maintenance	3/31/00	On Technology	ODIN Help Desk
MS Premier	Maintenance	Expires 12/31/99	Microsoft	ODIN Help Desk
MSDN (bundled w/ MS Premier)	Tech Support	3/14/00	Microsoft	tech supt
Net Library	Tech Support	3/14/00		
Netscape SuiteSpot	Maintenance	9/30/00	Sybase/IBM	ODIN Help Desk
Norton Anti Virus	(44 incidents)	6/1/00	Intelligent Decisions	tech supt
Notify Mail	Maintenance	10/31/00	Symantec	ODIN Help Desk
	Maintenance	12/31/00	Imagina	ODIN Help Desk
Open VMS	Maint & Tech Support			
Oracle	Support	6/30/00	Digital	
PageMaker	Tech Support	12/31/99	MSFC/Oracle	tech supt
	Maintenance	10/31/00	Adobe	ODIN Help Desk
Patrol	Maint & Tech Support			
	Support	2/17/01	BMC Software	ODIN Help Desk

Personnet	Maintenance	9/30/00	Informataion Handling	
PGP	Tech Support	3/25/00	Services	ODIN Help Desk
PGP Desktop	Maintenance	3/11/00	Pretty Good privacy,	tech supt
Photoshop	Maintenance	10/31/00	Pretty Good privacy,	ODIN Help Desk
			Adobe	ODIN Help Desk
			Freelance	
PostalSoft DeskTop Mailer	Maintenance	9/17/00	Technologies	ODIN Help Desk
Power Play	Maintenance	9/30/00	Cognos	ODIN Help Desk
Power Play Admin	Maintenance	9/30/00	Cognos	ODIN Help Desk
		Expires		
Project	Maintenance	12/31/1999	Microsoft	ODIN Help Desk
Quota Server	Maintenance	6/27/00	Argent Software	ODIN Help Desk
			Internet Security	
Real Secure	Maintenance	11/30/00	Systems	
Retrospect Client	Maintenance	2/28/00	Dantz	ODIN Help Desk
		Expired		
SMS Client Access License	Maintenance	3/31/1999	Microsoft	ODIN Help Desk
		Expired		
SQL Client Access License	Maintenance	3/31/1999	Microsoft	ODIN Help Desk
Stuffit Deluxe	Maintenance	10/00?		ODIN Help Desk
Stuffit Expander	Maintenance		Alladin	ODIN Help Desk
Support on Site	Subscription	5/31/00	Earthweb, Inc	tech supt
Sybase Open Client	Maintenance	9/30/00	MSFC/IBM	ODIN Help Desk
TechNet (bundled w/ MS Premier)	Tech Support	3/14/00	Microsoft	tech supt
Teledirectory (Conveyant System Software)	Maintenance	4/30/00	Bell Atlantic	ODIN Help Desk
	Legacy			
Teloquent support	Contractor	N/A	Bell Atlantic	tech supt
TopDown Flowcharter	Maintenance	11/14/00	Kaetron Software	ODIN Help Desk
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	Maint & Tech			
Travel manager	Support	11/25/00	Gelco	ODIN Help Desk
Verisign Certifications	Maintenance	misc	Verisign	IR&MS Help Desk
Verity Information Server & Spider	Maint & Tech			
Remote	Support	9/30/00	Verity, Inc	IR&MS Help Desk
		Expired		
Windows NT Client Access License	Maintenance	3/31/1999	Microsoft	ODIN Help Desk
		Expired		
Windows NT workstation	Maintenance	3/31/1999		ODIN Help Desk
		Expired		
Windows O/S (95 installed)	Maintenance	3/31/1999	Microsoft	ODIN Help Desk
WinInstall 6.0	Volume	1/27/01	Seagate	tech supt
WinZip	Maintenance	2/28/00	NicoMak Computing	ODIN Help Desk
			Profit Systems	
Wyn-EFX	Maintenance	2/16/00	Software	ODIN Help Desk